



## TRAVEL UPDATES

# SAFETY FIRST, wellbeing always



THOMPSON  
PLAYA DEL CARMEN

MAIN HOUSE | BEACH HOUSE

At Thompson Playa del Carmen, the safety and wellbeing of our guests is the highest priority. Reason why we are collaborating with **Malvesa Laboratory**, to provide the necessary assistance for our guests.

## OPTIONS FOR COVID -19 TEST AND COST

### ANTIGEN TEST

- ▶ Complementary Antigen test applies only in three or more nights of paid stay, up to two guests per room. Only for direct bookings made through our reservation center or our websites Thompson.com or Hyatt.com.
- ▶ The test is available at Malvesa Laboratory.
- ▶ At check in, coupons from Laboratory will be given to guests with antigen tests included.
- ▶ Available from 09:00 am to 09:00 pm daily.
- ▶ Results will be provided 30 minutes after the test by email.

\*An additional cost, for each additional person, will be \$29 USD taxes included.

Extra tests must be paid by cash or credit card directly at Malvesa Laboratory the day of your test.

### PCR TEST

- ▶ Not included.
- ▶ Available from 09:00 am to 09:00 pm daily.
- ▶ Results will be provided 24 hours after the test by email.

\*Cost per person \$ 100 USD taxes included.

Tests must be paid by cash or credit card directly at Malvesa Laboratory the day of your test.

## IMPORTANT INFORMATION

- Malvesa Laboratory is located walking distance, only a few steps away from Thompson Playa del Carmen Main House. Right on Fifth Avenue between Calle 12 and 14 Norte.
- To speed up the data collection process for tests, a QR Code will be available at reception.
- Once the form in the QR code is completed, guest only have to go to the Laboratory and proceed with the test.
- The laboratory does not confirm prior appointments.
- Please bring your passport to identify yourself the day of your appointment.
- PCR and Antigen tests are subject to availability.
- Tests fees are subject to change without notice.
- Please consider to have your tests ready, maximum 72 hours before your flight.

**Thank you**

We are at your disposal for any assistance that you may require. For further information, please contact us at [conciiergepdc@thompsonhotels.com](mailto:conciiergepdc@thompsonhotels.com)